

AUDIBLE ALARM DEACTIVATION

A device shall be installed which limits the alarm to automatically shut off no longer than 15 minutes after activation.

PROHIBITED SOUNDS

No alarm system shall be installed or used which emits a sound similar to a civil defense warning system or an emergency vehicle siren.

BACK-UP POWER SUPPLY

All alarm systems shall be supplied with an uninterruptable power supply so that the failure or interruption of the normal utility electrical service will not activate the alarm system. The power supply must be capable of at least 4 hours of operation.

FALSE ALARM ASSESSMENT

The first 30 days of alarm system operation are exempt from assessment. Thereafter the following fees can result.

Number of Alarms:

| | |
|---------------------------|----------|
| 3 or more within 30 days | \$109.00 |
| 4 or more within 60 days | \$109.00 |
| 5 or more within 90 days | \$109.00 |
| 6 or more within 365 days | \$109.00 |

These fees can usually be avoided by training users to operate the alarm system, notifying us and your alarm company of

alarm system malfunctions, responsible usage, and communication between you, the police department and your alarm company. Be aware that your alarm company does not contact us or share your information with us. We count on you to let us know if something is causing false alarms.

Exception: Any number of false alarms within a 24-hour period shall be deemed as one for purposes of this subsection.

NONRESPONSE

The police department may discontinue responding to a particular alarm system based on one of the following:

1. An alarm system has transmitted more than 9 false alarms within 365 days.
2. There have been repeated failures to comply with provisions of this section by the owner of property protected by an alarm system.
3. An alarm system has been initiated for reasons or offenses other than probable burglaries or robberies.

SUMMARY

Choose a good quality alarm system that is installed by a licensed alarm company. Train employees, friends and relatives how to activate and how to deactivate your alarm system. Finally, remember to have your alarm system tested on a regular basis.

PLEASANT HILL POLICE DEPARTMENT



ALARM ORDINANCE

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PLEASANT HILL, CA 94523

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ALARM ORDINANCE

OVERVIEW

- This brochure highlights some of the more applicable portions of the alarm ordinance and is not to be misconstrued as representing the alarm ordinance (PHMC 9.20) in its entirety. A complete copy is available upon request.

PURPOSE AND SCOPE

The purpose of this ordinance is to set forth regulations governing alarm systems, and to require licenses therefor. This ordinance is not enacted for revenue purposes.

FALSE ALARM PROBLEM

False alarm means the activation of an electronic alarm system through mechanical failure, malfunction, improper installation or maintenance; or through the negligence of the owner, lessee or his employees or agents. Uncontrollable acts of nature are excluded.

The police department responds to more than a thousand alarms annually. More than 98% of these alarms are false, and often occur as a result of employee or homeowner error, janitors, and/or faulty equipment or lack of adequate training.

Many hours of officers' time is needlessly spent responding to false alarms, taking them away from other necessary duties. Additionally, false alarms can create hazardous situations for both officers and citizens.

The Police Department is not trying to discourage its citizens from using alarm systems. We are, however, trying to encourage responsible usage as they can be an asset to both crime prevention and detection.



ALARM REGISTRATION REQUIRED

It shall be unlawful for any person to use, install, or cause to be installed, an alarm system on any premises without registering that alarm system with the Police Department at least 24 hours before the system is activated.

The subscriber shall provide in writing, on the Police Department alarm registration form, the following information:

1. The name, address and telephone number of the alarm subscriber;
2. Name, address and telephone number of your alarm company.

3. A description of the type of alarm system installed (audible or silent), the location of the alarm contacts (exterior, interior, perimeter), and the areas protected by that system (safe, cash registers, etc).
4. The names and phone numbers of the people you designate as emergency contacts.
5. An alarm system shall have posted in a conspicuous place a sticker or markings identifying the alarm company and a 24-hour contact phone number.

REGISTRATION FEE

| | |
|-------------|---------|
| Residential | \$33.00 |
| Commercial | \$49.00 |

The fee shall be a one-time charge except in the event of changes in ownership to the business or residence.

CHANGE IN INFORMATION

The subscriber is responsible for notifying the police department within **15** days of any changes in registration information.

Be aware that your alarm company does not share information with us.